

How did Bengaluru's leading law firm, Mahesh Y.L. & Associates, achieve a 50% improvement in case tracking?



Profile Overview

Firm Name: Mahesh Y. L. & Associates

Location: Bengaluru, Karnataka

Practice Areas: Criminal Law

No. of Years in Practice: 13

Current Plan: Litigation Management Suite

Using Provakil: Since 2024

Introduction

Adv. Mahesh Y.L. (the founder of Mahesh Y.L. & Associates in Bengaluru), practices criminal law and has more than 13 years of experience. His firm has developed a sterling reputation for working on complex criminal cases. As the firm expanded, Adv. Mahesh's team started facing heavy workloads and operational bottlenecks that became too difficult to manage. The traditional methods of tracking court updates, as well as billing were not efficient, being laborious and a waste of time. The firm wanted to figure out a more innovative and interesting way to offer legal services and streamline their operations, and to do it by leveraging automation. In 2024, they made a strategic shift in their way of working by adopting Provakil's Litigation Management Suite and modernized their legal operations along the way.

Key Results Achieved



Time Saved:

30 hours per week



Cost Reduction:

25% on manual work



Profitability Increase:

Estimated 20% growth



Improved Case Tracking

Accuracy: 50%



Task Automation: 50% of administrative tasks automated

From Hectic Hustle to Harmonious Workflow

Challenge 1

Drowning in Court updates and Case Management chaos

With multiple hearings across various courts in Karnataka, tracking court updates, hearing dates, causelists, and client communication had become increasingly complex for Adv. Mahesh and his team. Relying on manual diaries and human oversight, while effective in the past, was now proving to be time-consuming and prone to occasional risks such as missed deadlines. It wasn't just about causelists anymore - the full spectrum of case management, from documentation to client updates, had become more demanding.

Solution

Provakil's Comprehensive Case Management Suite

Provakil's Litigation Management Suite offers Mahesh Y.L. & Associates a full-spectrum solution, automating not just daily causelists but every aspect of case management, from documentation and compliance management to tracking orders, hearings, and billing solutions. With its intuitive dashboard, Adv. Mahesh's team gains real-time visibility over all active cases, ensuring that no crucial alerts are missed and each task whether it's filing, client communication, or court follow-ups, is seamlessly handled by the system. The comprehensive suite has given the firm complete control over each case, cutting down administrative work by about 50%, saving 30 hours per week, and improving case tracking accuracy across the board by 50%.

Challenge 2

Client communication: The juggling act

Client communication was another sore spot for Adv. Mahesh's team. With more cases in motion, ensuring that clients received timely updates about their case statuses and outcomes required greater attention. While the team worked diligently to provide updates through phone calls and emails, the manual nature of these processes occasionally caused delays. Clients were beginning to expect real-time updates in an era where timely information is key, making the traditional methods of communication feel less efficient. Adv. Mahesh realized that the firm needed an optimized solution to this situation while maintaining a personalized touch.

Solution

Automated client updates

Provakil's automated client communication feature has transformed client management for Mahesh Y.L. & Associates. Automated notifications for new orders and listing updates are now instantly sent to clients, eliminating the need for manual follow-ups and reducing reliance on phone calls and emails. Not only has this saved 20 hours per week for the firm, but it has also elevated client satisfaction levels, positioning Adv. Mahesh as a highly organized and responsible legal professional.

Challenge 3**The burden of admin tasks & soaring costs**

As the firm grew, so did the administrative complexity. Tasks like invoicing, expense tracking, and deadline management ballooned into time-consuming burdens, pulling valuable hours away from client-facing work. The team found themselves entangled in non-billable tasks, with no sustainable solution in sight. Scaling the workforce wasn't feasible, and the need for efficiency became urgent.

Solution**Provakil's Invoicing feature - Billing with precision**

Provakil's invoicing feature has provided the streamlined efficiency that the firm desperately needed. By automating 50% of administrative tasks, the team can now effortlessly generate professional, error-free invoices in a fraction of the time. Expenses are tracked seamlessly, eliminating manual input mistakes, while real-time insights into outstanding payments ensure financial clarity and control.

The transformation hasn't stopped at invoicing. Provakil's advanced scheduling tools have reduced errors by 50% while automating manual processes has saved the firm 35 hours/week. These new found efficiencies have allowed the team to refocus on high-value work, prioritizing legal strategy over admin drudgery.

The results? A remarkable 25% reduction in manual administrative costs and a renewed focus on what truly matters: delivering top-tier legal services.



Switching to Provakil was one of the best decisions we've made. Their Litigation Management Suite has not only saved us countless hours but also made our processes much more efficient. This transition from manual to automation has significantly boosted our profitability, too. I can confidently say it has added value to our practice, and the time saved is now invested in more critical work. Highly recommended for all legal professionals!

-Adv. Mahesh Y.L., Senior Partner, Mahesh Y.L. & Associates



Conclusion

Mahesh Y.L. & Associates' transition to Provakil highlights how investing in innovative legal technology can have transformative effects on law practice. From automating tedious tasks to enhancing client communication and improving administrative workflows, Provakil has enabled the firm to operate with increased efficiency and productivity. With improvements like 50% better case tracking accuracy, a 25% reduction in costs, and 35 hours saved weekly, the firm now operates with enhanced efficiency and enjoys smoother daily operations.

Why Choose Provakil for Your Legal Practice?

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Instant Case Alerts



Integrated Case Management



Automated Client Updates



Invoicing



Timesheets & Expense Management



Document Management



Team and Task Management



Multiple Forum Support



Customization

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