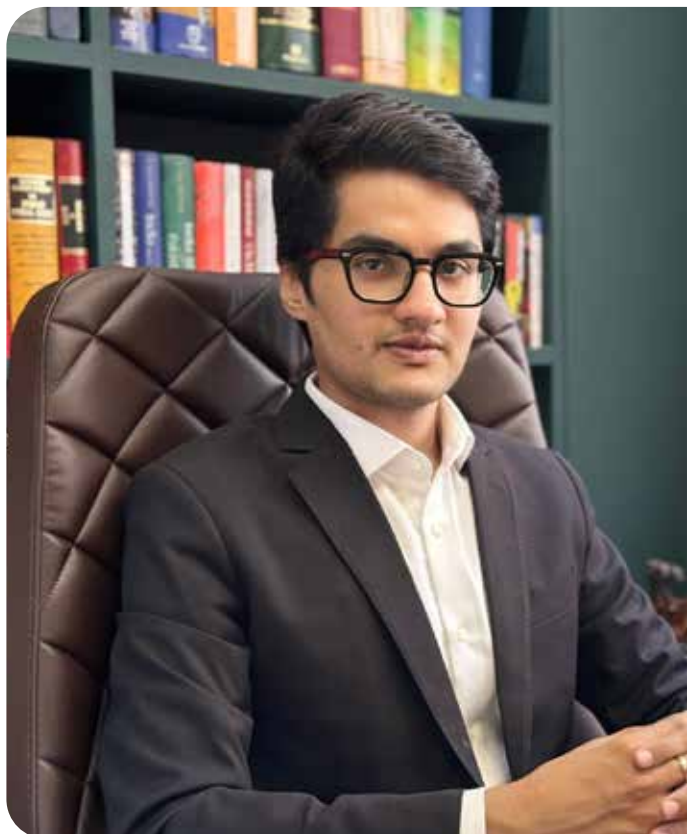


How did Chambers of Dhruv Toliya achieve 20% growth within 6 months?



Profile Overview:

Firm: Chambers of Dhruv Toliya

Location: Ahmedabad, Gujarat

Practice Areas: Criminal Law, Constitutional Law, Service Law, Commercial Law, Revenue Law

Years in Practice: 8+

Provakil Plan: Litigation Management Suite

Using Provakil: Since 2024

Adv. Dhruv Toliya enjoys a stellar reputation as a respected legal professional with extensive experience across diverse practice areas. He has substantiated himself as a benchmark of quality with his meticulous approach and depth of knowledge. However, as his firm expanded amid the growing volume of cases, Adv. Toliya realized that managing legal operations became progressively more challenging.

With legal tech drastically changing the world around us, he was looking for a solution to make case management easier, optimize collaboration, and decrease administrative overheads. The aim was to decrease load of unproductive tasks that would often take away considerable chunk of professional time. Thus, he adopted Provakil's Litigation Management Suite in July 2024.

Key Results



25 hours saved weekly by automating administrative tasks



20% reduction in costs associated with manual processes



75% of administrative work automated



30% improvement in team collaboration



60% increase in case tracking accuracy

The Impact of Provakil's Solutions

CHALLENGE

Outdated manual processes draining time & resources

Adv. Dhruv Toliya's firm had previously used manual techniques to track case details, which entailed extensive time and energy from his team. Routine tasks like case status updates, spreadsheet management, and checking details on multiple cases sidetracked legal professionals from performing their other important work. It also increased their vulnerability to costly errors because the processes still relied on manual efforts.

SOLUTION

Automating case updates to save time & reduce errors

With the help of Provakil's Litigation Management Suite, the team figured they could completely automate case updates. Provakil's centralized dashboard provides the team with comprehensive, instant updates on all ongoing case activities, orders and listings, office reports, and deadlines, ensuring everyone stays informed about ongoing developments. This has resulted in saving 25 hours a week that was earlier used for manual processes and has allowed the team to shift its attention to legal analysis and client engagement.

CHALLENGE

Disjointed communication slowing down internal workflows

Since most team members worked independently on their cases and projects, communication often relied on email, which made the information flow less cohesive and effective. This disjointed workflow hindered their ability to maintain synchronized communication, making casework organization and knowledge transfer more complex.

SOLUTION

Collaborative tools to streamline team management

Provakil's collaboration tools provide a comprehensive solution to enhance internal communication. With automated case alerts, the entire team has instant access to case developments, ensuring a clear and consistent understanding of ongoing matters for all. The integrated notes feature has allowed team members to document insights and updates directly within each case file, making knowledge sharing more accessible and efficient. This enhanced collaboration has led to a 30% improvement in teamwork, enabling the team to handle complex cases with greater coordination and effectiveness.

CHALLENGE

Inconsistent communication impacting client satisfaction

Though the entire team at Chambers of Dhruv Toliya has always been client-centric and aims to deliver a high level of client satisfaction, with rapid expansion, it became difficult to sustain regular and proactive interaction. Clients, in general, need regular information concerning their cases, and offering this manually takes a lot of time and energy.

SOLUTION

Automated client updates for building trust & engagement

Client Management, a first-of-its-kind module in Provakil, enhances the level of transparency and interaction with clients. Notifying clients through automated email and SMS channels helps the firm promptly deliver the current case status, court orders, and judgments. This has reduced manual work for the team by about 10 hours a week, and client satisfaction has been greatly enhanced. It is now possible to notify clients instantaneously while alleviating their concerns throughout the legal process.

Conclusion

The adaptation of Provakil's Litigation Management Suite in Chambers of Dhruv Toliya has brought exclusive positive changes in various fields. Thus, by relieving time-consuming manual tasks, optimizing teamwork, and increasing the quality of client interaction, they have regained working hours, cut expenses, and increased productivity.

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Provakil has reformed my practice beyond imagination. It had become all too clear that we were struck with the tedious task of updating and tracking when we wanted to build winning legal strategies for our clients.

With our team empowered by Provakil, it's like having personalised support for every aspect of legal management. This has allowed us to focus on what really matters: increasing our success rate in litigation, building long-term client relations, and working towards an increased profitability for our firm.

– Adv. Dhruv Toliya, Gujarat High Court.

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Why Choose Provakil for Your Legal Practice?

Provakil offers a suite of features designed to streamline your law practice:



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Causelists



Instant Case Alerts



Integrated Case
Management



Automated Client
Updates



Invoicing



Timesheets & Expense
Management



Document Management



Team and Task
Management



Multiple Forum
Support



Customization

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